

Longmeadow Optical

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Contact Lens Policy

Our goal is to provide you with the care and guidance necessary to enable safe and healthy contact lens wear. We want you to succeed, and will provide you with a thorough evaluation and recommendations specific to your prescription and lifestyle. Please feel free to ask questions during your evaluation and tell us about your hobbies, activities, or job situation. What is your motivation for wearing lenses? Are you a previous lens wearer but disappointed in some way with your current lenses? We want to know.

Our policies regarding lens replacement, routine exams, and contact lens prescriptions are designed to foster good eye health in our patients.

Examinations

All contact lens patients, both new and previous wearers, are required to have yearly examinations. We reserve the right to withhold an expired prescription or lens replacements from patient who have not had their current annual examination.

If you have vision insurance, we recommend that you check with our carrier before your examination to see if your exam is a covered benefit, or to determine the amount of your co-pay. Our fee for a yearly contact lens exam is \$190.00 for new and \$180.00 for previous patients. If you have eye health problems, or if you wear extended wear lenses, we may request to see you semi-annually. The fee for this visit can vary from \$75.00 to \$105.00.

Fitting Fees

First time wearers or previous lens wearers that require a change to a different lens will be charged a contact lens fitting fee. This fee is in addition to the annual exam fee and is charged only when the new lens is first fitted. Fitting fees will continue to be charged in future years whenever patients require to be fit with a different brand, type of lens, or prescription that requires follow up care. Follow up visits to evaluate your new lenses are included in this fee for up to 90 days. Standard fitting fees may be \$110.00 to \$175.00 depending on the type and complexity of the fitting. Specialty lens fitting for keratoconus or post refractive surgery will start at \$300.00.

We have access to the most advanced designs in contact lenses available, and strive to fit you with the best design for your particular prescription and eye health. Despite our best efforts, we cannot guarantee that you will adapt successfully. Our fitting fees are not refundable, and are charged even if the patient decides against contact lenses or if the fit is not successful.

Lens Fees

The above fees do not include the actual material cost of your lens supply. Fees for lenses/boxes vary depending on your prescription and type of lens design necessary. Except for special order color contact lenses, all contacts lens supplies are fully refundable if they are returned in good condition, unopened and not permanently marked, during the first 30 days. We are typically unable to return opened boxes of disposable contact lenses unless allowed by that manufacturer under a specific warranty.

Prescriptions

We can provide prescriptions for contact lenses once fitting is completed. Unfortunately, we cannot warranty in any way contact lenses purchased elsewhere. We will NOT write prescriptions for private label brands of contact lenses as we cannot guarantee the source of manufacturing or the lens design, both of which may change without notice. If you wish to purchase "store brand" contact lenses, please seek a contact lens fitting from that facility's eyecare provider. We reserve the right to withhold prescriptions for those patients who do not comply with our lens policy or request an expired prescription.

Patient Signature _____ Date _____